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## SESSION 10

### CROSS Object Formula

When the formula is referring the field from related fields of parent object, then that custom formula is called **Custom Formula Field**.

Parent object can belong to any of relationships either **lookup** or **master-detail**.

**Scenario:**

There are two objects as below

**Department\_\_c** (Parent)

Department No ↑	Department Name	Status
<a href="#">DPT-001</a>	Sales	Active
<a href="#">DPT-002</a>	Support	Active
<a href="#">DPT-003</a>	Information Technology	Obselete

**Employee\_\_c** (Child Object)

First Name ↑	Last Name	Department No
Ramya	Krishnan	<a href="#">DPT-001</a>
David	John	<a href="#">DPT-002</a>
Laskhman	Kumar	<a href="#">DPT-002</a>
Ram	Krishnan	<a href="#">DPT-001</a>
Sekar	Babu	<a href="#">DPT-001</a>
Usha	Emilie	<a href="#">DPT-002</a>

Now requirement is to display the department name of parent object Department\_\_c into every employee record.

**Solution:**

Create a custom formula field in employee object as below

Step 1: Choose the field type – Formula

Step 2: Give the label and field Name, and then choose the return type as text

Step 3: Click on Insert Field button and Then click on “Department No >” (relationship field) to see all the fields from the parent (department) object.

The screenshot shows the Salesforce formula editor interface. At the top, there are tabs for 'Simple Formula' and 'Advanced Formula'. Below these are buttons for 'Insert Field', 'Insert Operator', and a 'Functions' dropdown menu. The 'Insert Field' button is highlighted, and a modal window titled 'Insert Field' is open. This modal contains a list of fields from the parent 'Department\_\_c' object. The 'Department No >' field is selected, and its details are shown on the right: 'You have selected: Department\_No\_\_r.Department\_Name\_\_c', 'Type: Text', and 'API Name: Department\_No\_\_r.Department\_Name\_\_c'. An 'Insert' button is visible at the bottom of the modal.

Step 4: Click insert to include the formula as below

**Department\_No\_\_r.Department\_Name\_\_c**

Step 5: Assign to profile

Step 6: Add to page layout

Step 7: Save the field.

View any employee record. Now the department name from parent object is displayed in child record employee here as follows

## Employee Detail

EmployeeAutoNo	EMP-0007
First Name	Ramya
Last Name	Krishnan
Grade	Executive
Grade Level	
Department No	DPT-001
Department Name	Sales

**1. How many levels back the parent field is referred?**

You can reference fields from objects that are up to 10 relationships away.

**2. Where to use the cross object formula?**

A cross-object formula is available anywhere formulas are used except when creating default values.

**3. Cross Object formula by passes the security restriction**

Using cross object formula, a user can see the field of parent object in child even though the user does not have access to that parent object record.

**Create below formula Fields**

Child Object Name	Field Label	Purpose	Parent Object Name and Field
Employee__c	Department Name	To display the department name in employee record	Department__c and Department_Name__c
Employee__c	Dept Status	To display the department status in employee record	Department__c and Status__c
Trainee__c	Project Name	To display the project name in trainee record	Project__c and Project_Name__c
Contact	Company Type	To display the industry field value of account in contact record	Account and Industry
Opportunity	Customer Website	To display the website	Account and Website